

Real people in real time.

PERSPlus from Best Buy Health provides 24/7 connection to family, caregivers, emergency services, or our Caring Center team.

24 hours a day, 7 days a week.

What is PERSPlus from Best Buy Health?

PERSPlus provides 24/7 access to real people in our Caring Centers through Personal Emergency Response System (PERS) technology.

- One button press connects members to a real person who can call a relative, caregiver, doctor, emergency services and more.
- Social Care Advisors can connect members to community resources and services, utilities, food delivery, mental health or address safety concerns, advocacy, and more.
- 24/7 access to Urgent Response Agents trained in emergency and non-emergency situations.
- Real-time assistance to schedule doctor appointments or refill prescriptions.
- Initial 15-day wellness call and ongoing monthly communication from our Caring Center advisors.*
- Social isolation support or if members just need someone to talk to.
- Triaged calls to help prevent unnecessary emergency room visits, hospitalizations, frequent physician office visits and premature institutionalization.
- Perfect for active lives, helping members stay independent and to live life on their terms.
- No cost, no copay for members.*



24/7 Connection For The Member



One button press
always connects to a real person.

- Preserves independence.
- Gives loved ones peace of mind.
- Helps keep members active and in control of their lives.
- Enables members to manage their health.
- Keeps overall healthcare costs low.

*Benefits vary based on plan design. Limitations and restrictions may apply.
BEST BUY HEALTH is a trademark of Best Buy and its affiliated companies.
©2023 Best Buy. All rights reserved.

DESIGN-15-PERS-PLUS-FLYER-DEC2023

**BEST
BUY** Health